



## **Full-time Call Center Representative**

Fox Communities Credit Union is looking for a Full-Time Call Center Representative to join our team at our Calumet Street Branch.

We are looking for an individual who will create a positive first impression and establish strong member relationships while assisting members and potential members with their telephone requests in a very fast paced environment.

Major responsibilities of this position will be to answer the phone in a courteous and professional manner while assisting members with account inquiries and account maintenance, identifying member needs, and suggesting services that would benefit the member.

Candidates for this position must possess a background in and a passion for serving customers, strong verbal and written communication skills, and excellent problem solving skills. Prior financial industry experience is preferred.

Call Center Hours: Mon, Tues & Wed. 8am-5pm Thurs & Fri 8am-6pm Sat. 9-noon

Fox Communities Credit Union believes our employees are our most important asset. We offer a competitive salary, potential for monthly incentive pay, and an excellent benefit package. If you are enthusiastic about a rewarding career with a successful and growing credit union, please submit your resume and salary requirements to:

Human Resources  
Fox Communities Credit Union  
3401 E Calumet St  
Appleton, WI 54915  
[www.foxcu.org](http://www.foxcu.org)

Email: [hr@foxcu.org](mailto:hr@foxcu.org) Equal Opportunity Employer